



YOUR TECHNOLOGY PARTNER FOR BUSINESS ENABLEMENT.

Service Overview



FORTEM IT ABOUT US. TECHNOLOGY THAT POWERS YOUR BUSINESS

At Fortem we deliver tailored IT solutions that align seamlessly with your unique business goals. We believe that one size doesn't fit all, which is why our approach is built around your specific needs, ensuring technology becomes a true driver of growth.

Our vendor-agnostic model allows us to recommend the best products and services to streamline operations, boost efficiency and enhance profitability. We invest the time to understand your business and unlock the full potential of your technology strategy.

With a global presence across Europe and North America, Fortem offers unmatched national and international support. Partnering with us means gaining a competitive edge with the right tools, expert guidance and future-ready solutions.

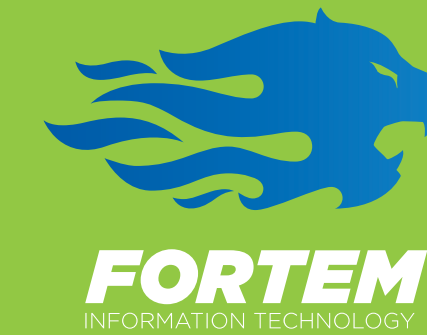
OUR APPROACH. IT'S SIMPLE: UNDERSTAND YOUR BUSINESS

We deliver what works and drive real results. We cut through complexity with clear, practical solutions, whether it's a rapid fix or a full-scale digital transformation. Every project is led with strategic insight, clear communication and a focus on helping your business succeed.

"Fortem IT's approach puts our unique requirements first, ensuring the best compliment of technologies from the most suitable vendors."



Nik Cragg
HEAD OF IT
University College School



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VANCOUVER

GLOBAL HQ
LONDON

AMSTERDAM

TECHNOLOGY
THAT POWERS
YOUR BUSINESS.
YOUR TRUSTED IT PARTNER

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OUR SERVICES AND SOLUTIONS.

- Cybersecurity
- Global Services
- Hardware & Software Procurement
- Infrastructure & Cloud Management
- IT Lifecycle Services
- Microsoft Software & Solutions
- Networking & Communications
- Support Services
- Technical Resource

SOME OF OUR
TRUSTED
PARTNERS





CYBERSECURITY.

ADVANCED PROTECTION FOR A RESILIENT BUSINESS

In a world faced with relentless cyber threats, safeguarding your business is paramount. Fortem’s cutting-edge, cyber security solutions, combine advanced technology with deep expertise to protect your organisation.

From proactive threat intelligence to rapid incident response, we deliver end-to-end protection to ensure operational resilience. Partner with Fortem IT to focus on growth and innovation, free from cyber disruptions.

Cyber security audit

Thoroughly assess your IT infrastructure with expert security audits that identify vulnerabilities and deliver strategies to strengthen your defences.

Cyber Essentials support

Navigate the path to Cyber Essentials certification with expert guidance ensuring your business meets UK government security standards and compliance.

GDPR compliance

Secure personal data and maintain regulatory confidence with tailored GDPR compliance services that align your business with EU data protection standards.

Penetration testing

Stay ahead of cyber threats with advanced penetration testing that simulates real-world attacks, uncovers weaknesses and protects your systems.

Managed cyber security

Ensure 24/7 protection with proactive cyber security solutions that monitor, detect and defend against threats, helping you to focus on business growth.

PCI compliance

Navigate financial transactions with confidence using Fortem’s comprehensive PCI compliance support, from initial assessment to full certification.

ISO 27001 certification

Secure your information assets and gain international recognition with our ISO 27001 certification services.

SIEM solutions

Fortem’s SIEM solutions empower your business with real-time threat detection and rapid incident response, ensuring your digital assets remain secure.

Cyber security training

Our security awareness training transforms your workforce into a powerful defence, equipping employees with essential skills and best practices.



GLOBAL SERVICES.

STRATEGIC IT SOLUTIONS FOR WORLDWIDE OPERATIONS

Fortem-IT delivers end-to-end technology solutions for global service providers including cloud computing, data analytics and cybersecurity, ensuring seamless operations. With offices in London, Amsterdam and Vancouver, and reach in Europe and North America, we operate across time zones to provide locally compliant, in-country services.

Our global reach is powered by a robust network of vetted IT suppliers and trusted manufacturer partnerships. From navigating complex export controls to managing regional regulations our team provides secure, efficient services wherever you are.

Global Reach - Local Expertise
With our UK headquarters and offices in Vancouver and Amsterdam, we're perfectly positioned to support your business around the world. Our global presence means you benefit from real-time collaboration across time zones and seamless delivery in local markets.

Global IT - Anywhere, Anytime
Our experts navigate complex global logistics and strict compliance standards, delivering fully supported technology to destinations around the world. Wherever your operations are, we make sure your IT gets there, securely, smoothly and ready to go.

Worldwide Technology Partners
We've established a trusted network of IT partners across the globe, each selected for their expertise, local market knowledge and commitment to service excellence. Partners undergo rigorous evaluation and security screening, giving you reliable access to high-quality solutions - delivered locally, backed globally.

Seamless Manufacturer Collaboration
Navigating regional complexities in a global tech landscape can be challenging. That's why we combine strong, direct partnerships with top-tier manufacturers and on-the-ground support from our regional offices. This integrated approach streamlines vendor coordination, accelerates delivery and simplifies IT management.



HARDWARE & SOFTWARE PROCUREMENT.

STREAMLINE YOUR IT PROCUREMENT

Enhance your technology acquisition with Fortem’s expert procurement services. We source and supply the latest hardware and software tailored to your business needs ensuring seamless integration and efficiency.

From navigating complex markets to securing the best deals, we streamline your procurement process delivering cost-effective, high-performance solutions that keep your business ahead.

Hardware procurement
Unlock cutting-edge, reliable IT hardware tailored to your business needs for maximum performance and efficiency.

Software licensing & acquisition
Expertly navigate software selection and licensing with guidance that ensures compliance, cost-effectiveness and seamless integration.

Supply chain optimisation
Streamline your IT supply chain with efficient management that minimises costs, reduces lead times and maximises operational efficiency.

Vendor management
Leveraging strategic partnerships to secure premium IT solutions and maximise value through unmatched deals.

Customised IT solutions
Bespoke technology strategies designed to drive operational excellence and fuel growth.

















INFRASTRUCTURE & CLOUD MANAGEMENT.

**SIMPLIFIED, SECURE & SCALABLE
CLOUD SOLUTIONS**

Embrace the cloud with Fortem’s end-to-end managed solutions offering the flexibility to choose the best option – private, public or hybrid. As digital transformation accelerates, a scalable, secure and optimised cloud infrastructure is more essential than ever.

From seamless deployment and integration to on-going management and optimisation, we handle every aspect of your cloud environment so you can focus on innovation and growth. With Fortem, your cloud isn’t just managed it’s maximised for efficiency, security and business success.

Private cloud
Harness the power of a tailored private cloud designed exclusively for your business. Enjoy enhanced performance, robust security and full compliance in a private infrastructure.

Hybrid cloud
Achieve the perfect balance of security, scalability and innovation with our hybrid cloud solutions. Seamlessly integrate private cloud control with public cloud flexibility creating a dynamic environment tailored to your evolving business needs.

Public cloud
Unlock the full potential of the public cloud with on-demand computing power, flexibility and cost efficiency. Designed for businesses of all sizes, our solutions provide scalability and seamless global accessibility.



IT LIFECYCLE SERVICES.

SUSTAINABLE IT ASSET REUSE & RECYCLING

Fortem provides IT asset management that is secure, sustainable and cost-effective throughout the entire lifecycle of your technology. From leasing to deployment to decommissioning, Fortem Information Technology provides services tailored to specific needs and budgets.

We help organisations unlock value from legacy equipment while reducing waste and supporting future infrastructure planning. When recycling is necessary, we ensure all assets are responsibly processed, extracting reusable components before materials are separated and refined.

Lifecycle services
From equipment preparation and deployment to decommissioning, Fortem IT works with partners to deliver end-to-end IT implementation services tailored to your business. We manage everything from procurement, testing and installation to secure disposal.

Security and data protection
Fortem IT delivers fully compliant data erasure providing certified audit trails for data controllers. Our secure, eco-friendly approach supports sustainability while maximising the residual value of retired IT assets.

Optimise IT asset value
We work with partners to ensure the highest possible residual value for your retired IT assets. With refurbishment options and access to a global buyer base, Fortem IT and our network of specialists will unlock the full potential of your IT assets.

Sustainable IT solutions
We extend device lifecycles to cut e-waste and offer premium refurbished tech at lower cost, helping reduce demand for new production and conserve natural resources while supporting smarter, more sustainable consumption.



MICROSOFT SOFTWARE & SOLUTIONS.

OPTIMISED PERFORMANCE FOR A SMARTER BUSINESS

Fortem delivers comprehensive Microsoft support, managing Office 365 to boost productivity and collaboration while providing expert guidance on Microsoft Azure and robust support for all Windows operating systems.

We offer custom integrations to seamlessly connect Microsoft products with your existing IT infrastructure, ensure timely software updates and provide robust security and compliance services making sure your systems meet industry standards.

Office 365 management

Optimise your Office 365 suite with expert management and support driving seamless collaboration and peak productivity.

Microsoft Azure solutions

Harness the full power of Microsoft Azure with expert setup, optimisation and ongoing management tailored to your business needs.

Windows OS support

Comprehensive support for all Windows systems ensuring stability, security and peak performance for your operations.

Custom integrations

Seamlessly integrate Microsoft systems into your IT ecosystem with tailored, strategic implementations.

Software & hardware troubleshooting

Swift, expert resolution of software and hardware issues to keep your devices running flawlessly.

Data backup & recovery

Secure, reliable backup and recovery solutions to protect your critical business data from loss or disruption.





NETWORKING & COMMUNICATIONS.

NETWORK & COMMUNICATION SOLUTIONS FOR SEAMLESS OPERATIONS

At Fortem we build the foundation for seamless connectivity and communication ensuring your business operates without limits. Our network support solutions deliver a robust and reliable infrastructure eliminating downtime and keeping your operations running smoothly.

Our communication solutions including VoIP, unified communications, email services and collaboration tools empower your team with secure, efficient and streamlined interactions.

Network monitoring & management
Ensure peak network performance and reliability with continuous monitoring keeping your business connected without disruption.

Security & compliance
Stay ahead of cyber threats with advanced security protocols and compliance measures, ensuring your network remains secure and resilient.

Troubleshooting & repairs
Get back up and running quickly with rapid issue resolution and expert repairs, minimising downtime and keeping your operations seamless.

Wireless network solutions
Deploy fast, secure and scalable wireless networks designed for maximum flexibility, efficiency and uninterrupted connectivity.

Data backup & recovery
Protect critical data with secure backup solutions and rapid recovery strategies ensuring business continuity and peace of mind.

Network design & implementation
Develop a high-performance network tailored to your business needs with seamless implementation for scalability, security and efficiency.



SUPPORT SERVICES.

EMPOWERING YOUR BUSINESS WITH TAILORED IT SOLUTIONS

Fortem delivers comprehensive, tailored IT services to keep your business running smoothly. From our dedicated service desk to optimised network support and expert IT procurement, we ensure your technology is aligned with your needs.

IT solutions include 24/7 remote and onsite support, managed print services and Microsoft expertise, all designed to boost productivity, enhance security and fuel business growth.

24/7 IT support
Uninterrupted IT assistance whenever you need it. Our dedicated service desk ensures your business stays operational, day and night.

Seamless service delivery
End-to-end IT management tailored to your business. We optimise service delivery to enhance efficiency, aligning technology with your goals.

Instant remote support
Fast, reliable IT solutions at your fingertips. Our team provides quick resolutions from anywhere, minimising downtime and keeping your business running smoothly.

Expert onsite support
Hands-on IT expertise delivered to your location. When remote assistance isn't enough our dedicated specialists provide face-to-face support.

Network support solutions
Fortem-IT's network solutions form the cornerstone of your digital infrastructure, ensuring a robust and reliable network.

Managed print services
Our managed print services offer a comprehensive suite of solutions designed to optimise the efficiency, security and sustainability of your print operations.





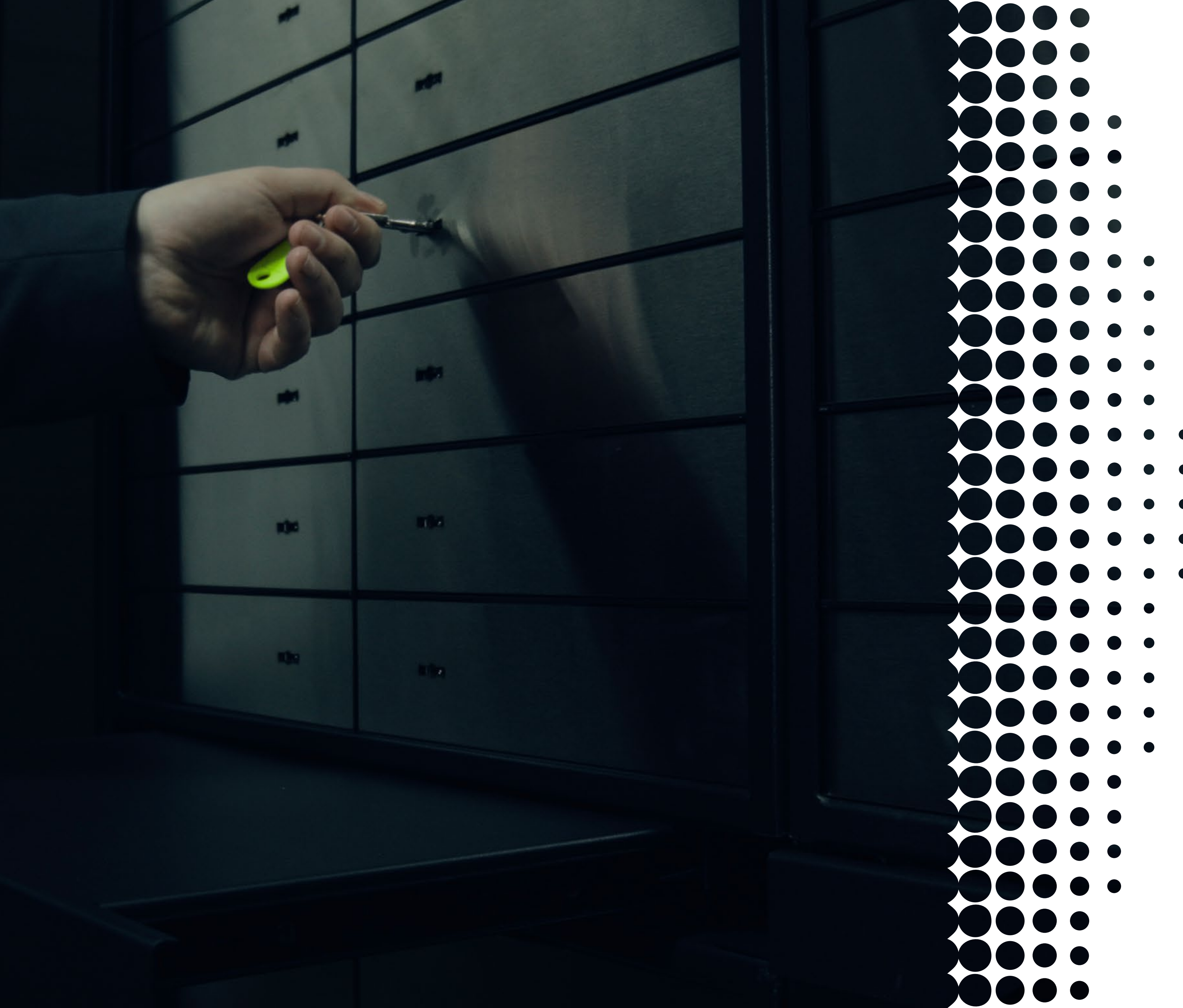












TECHNICAL RESOURCE.

POWERING EFFICIENCY, SECURITY
AND GROWTH

Navigating the complexities of modern IT shouldn't hold your business back, it should propel you forward. With Fortem's managed IT services you gain the expertise, tools and proactive support needed to optimise performance, strengthen security and seamlessly integrate new technologies.

We take the hassle out of IT management freeing you to focus on innovation, efficiency and business growth with complete confidence.

Managed networks
Powerful, secure and fully managed network solutions that optimise performance, enhance reliability and keep your business running smoothly so you can focus on what matters most.

Managed hosting
Reliable, high-performance hosting solutions built for security, scalability and seamless operation ensuring your business stays online and ahead of the competition.

Managed backups
Navigate financial transactions with confidence using Fortem's comprehensive PCI compliance support, from initial assessment to full certification.











